



Improving Patient Access

SystemOnline

Register for SystemOnline and you will be able to quickly and easily access your medical record wherever you are, 24 hours a day, 365 days a year.

You will be able to -

- manage your appointments
- view/request repeat prescriptions
- add/change your contact details
- view your summary care record
- receive an automatic email when your SystemOnline account has been accessed
- see detailed medical information such as drug allergies, immunisations, results and diagnosis
- nominate other SystemOnline users to be able to log in to your SystemOnline account

Please ask reception for further information.

Summary Care Record (SCR)

The Summary Care Record (SCR) is a basic summary of a patient's GP medical record uploaded for any legitimate carer, regardless of the computer system they use to be able to access up to date patient information. This will be beneficial if, for example, you needed to be seen at a hospital or in an Out of Hours unit.

If you would prefer to opt out of this service please discuss with a member of reception.

Once your SCR has been uploaded (assuming you have not opted out) you will have a Summary Care Record held on something called the Spine.

When you are seen at a GP practice any information relating to an allergy or current medication, will be added to the Summary Care Record automatically. If for some reason the SCR fails to update we have processes in place where we can manually upload this information, this is done at least once a day.

GP2GP

GP2GP allows your electronic health record (EHR) to be transferred securely and directly between practices using different clinical systems. We should be able to view your electronic health record within 24 hours of you registering with us assuming that your former practice is also GP2GP enabled.